

Your Hearing Healthcare Team

By The Hearing Place Team



Pat Fournier, President of The Hearing Place, has been a hearing aid practitioner since 1988. He has fit thousands of people with hearing instruments over the past 28 years. He has BC-HIS Board Certification in Hearing Instrument Sciences and is a member of the Acoustical Society of America. He has been President of the Montana Hearing Society for the past 10 years and is very active at the state level in certification issues to protect consumers and validate practitioners. He has three children and two grandchildren. In his spare time, he enjoys Angels baseball games and lots of fishing in the rivers around the state.



Lisa Leanna has been helping people hear better since 1995. She began in Wisconsin as a repair tech, which gives her great insight on how hearing aids work. She attends frequent trainings on hearing aid technology to keep up with the latest innovations to help patients hear the best they can. In her spare time she enjoys card making, scrapbooking and jewelry making when she is not spending time with her husband and son. She is looking forward to bringing her expertise to the residents of the Great Falls area and helping them along their journey toward better hearing.



Vicki Hauser, a California transplant of 20 years, is office manager of our Great Falls location. She has been a part of the staff at The Hearing Place since December 2010. She has a varied background, including a Master's Degree in Counseling/Psychology, but most of her experience has been in areas of service to others. Vicki truly enjoys making life better for those around her, and she finds that her job at The Hearing Place lets her do that on a daily basis. When Vicki isn't at the office, she enjoys spending time with her family, including several of the four-legged kind, writing short stories, and creating faux stained glass pieces.



Shiela Reynolds joined The Hearing Place in July of this year. She came to us from Asurion, Inc. Shiela has many years of customer service experience, as well as an Associate's Degree in Sociology. Prompt, courteous and engaging assistance is what you can expect from Shiela anytime you call or visit our office. Additionally, Shiela has taken on the task of educating the CNAs in the community and surrounding rural area on the proper care and maintenance of hearing aids. In her spare time, Shiela enjoys gardening, spending time with friends, sewing and making fun new things as gifts for her loved ones.



Sue Sherman is the business manager for The Hearing Place. She was born and raised in Montana and has worked in the service industry for over 25 years, which included managing and owning her own restaurant. However, Sue has truly found her niche in serving the hearing impaired population. She is invaluable to The Hearing Place with her commitment to customers, knowledge of the products, and ability to keep customers updated with mailings and newsletters. Being a Montana native, Sue naturally enjoys the out-of-doors, especially camping and fishing. She has two grown sons and three grandchildren.



Norm Gibson has joined our Helena office. He has had a life-long interest in the health care industry which prompted him to make a career change in 2008. He was a sales professional in the construction industry and civil engineering prior to the hearing industry. His focus now is helping individuals with hearing loss to receive the best technology to match their hearing needs. He has been married to his wife Diane for 55+ years. He has five children and one grandchild. Both he and his wife are Montana natives and are excited to come back home.

Pay It Forward

The term “pay it forward” has been in use since Lily Hammond coined it in her book, *In The Garden of Delight*, in 1916. It is used to describe the concept of asking the beneficiary of a good deed to repay it to others instead of the original benefactor. This concept has been around for a very long time.

The most famous use of the phrase in current history was found in the 2000 Warner Bros hit movie, *Pay It Forward*. The story is one of a young boy who, in response to a challenge from his teacher, comes up with the idea of doing three good deeds for others in response to a good deed one receives. The practice of helping one another would expand geometrically and spread throughout society, thereby making the world a better place.

We at The Hearing Place would like to invite you to join us in our own endeavor to “pay it forward.” Our goal is to collect old behind-the-ear hearing aids from our patients and friends who are no longer using them. We will then refurbish those old hearing aids and make them available to new patients who are unable to afford hearing instruments. If you have another family member who is in need of hearing help and cannot afford it at this time, we would be happy to reprogram your old aids for them, as well.

Those of you who have lived with a hearing loss know what a struggle it can be and how much the use of a hearing instrument can change your daily life. Won't you help us help others and donate your no-longer-used, BTE hearing aids today.



By Vicki Hauser

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SERVICE CENTERS IN YOUR AREA

January

Jan 6...Conrad Pondera Medical.....10-noon
Jan 12..Havre Northern Mt. Hospital.....10-noon
Jan 13..Cut Bank Northern Medical.....10-noon
Jan 15..Townsend Dr. Trapp's Office.....10 noon
Jan 18..Eagles Great Falls.....10-noon
Jan 19..Lewistown Community Center.....10-noon
Jan 26..Chinook Senior Center10-noon
Jan 27..Havre Northern Mt. Hospital.....10-noon

February

Feb 3...Conrad Pondera Medical.....10-noon
Feb 9...Havre Northern Mt. Hospital.....10-noon
Feb 10..Cut Bank Northern Medical.....10-noon
Feb 12..Townsend Dr. Trapp's Office.....10 noon
Feb 17..Chester, Sweet Grass.....10-noon
Feb 23..Chinook Senior Center10-noon
Feb 24..Havre Northern Mt. Hospital.....10-noon

March

Mar 2..Conrad Pondera Medical.....10 noon
Mar 8...Havre Northern Mt. Hospital.....10-noon
Mar 9..Cut Bank Northern Medical.....10-noon
Mar 11..Townsend Dr. Trapp's Office.....10-noon
Mar 15..Lewistown Community Center.....10-noon
Mar 21 ..Eagles Great Falls.....10-noon
Mar 29..Chinook Senior Center10-noon
Mar 30..Havre Northern Mt. Hospital.....10-noon

Let Our Hearing Care Professionals Help You.



1301 11th Ave. So.
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406-452-2437

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www.hearingplacemt.com

*Due to winters in Montana some hearing aid service centers may be cancelled.